

Addressing Homelessness

FOR BUSINESSES AND PROPERTY OWNERS

REPORTING INCIDENTS

While being homeless is not a crime, illegal activity should be reported immediately. The following are examples of how to report various scenarios.

| | EMERGENCY CALL 911 | NON-EMERGENCY CALL CRIME CHECK | SUBMIT THROUGH SVEXPRESS |
|--|-----------------------|-----------------------------------|-----------------------------|
| Behaving in an aggressive, threatening manner | ✓ | ✓ | |
| Camping or sleeping in city parks | | ✓ | ✓ |
| Consuming alcoholic beverages in public spaces | | ✓ | |
| Disturbing the peace with loud, unreasonable noises | ✓ | ✓ | |
| Graffiti on public or private property | | ✓ | ✓ |
| Living in vehicles or trailers on a public street | | ✓ | ✓ |
| Loitering, fighting, trespassing or aggressive panhandling | ✓ | ✓ | |
| Obstructing public sidewalks | | ✓ | ✓ |
| Urinating, defecating or being intoxicated in public | ✓ | | |
| Repeatedly littering or leaving trash | | ✓ | ✓ |

CONTACT US



SpokaneValleyWA.gov/315



Use SVExpress & select
"Homeless Concerns"



City of Spokane Valley
Housing & Homelessness
Coordinator

509-703-0925

HOW TO USE SVEXPRESS 311

Report a concern to the City by submitting a request for service through **SVexpress 24/7** and it will be processed during regular business hours and routed to our housing and homeless coordinator.



Visit SpokaneValleyWA.gov/311 or
download the "SVexpress311" app
to report a problem or concern

INTERACTING WITH INDIVIDUALS EXPERIENCING HOMELESSNESS

Consider the following when interacting with someone on your property.

- Remain calm
- Maintain a safe distance
- Make eye contact
- Politely ask the person to leave
- Offer to call someone for them
- If they do not leave, or you feel unsafe, call 911

SECURITY ASSESSMENT

The Spokane Valley Police Department Crime Prevention Officer is available to provide a property security assessment, including suggestions for improvement.

THE CITY'S ROLE

The City of Spokane Valley funds a Homeless Outreach Team, comprised of a homeless and housing coordinator, police officer and resource specialists, to connect individuals experiencing homelessness with area food banks, shelters and other services. In addition, code enforcement officers address any code violations on private property.

PUBLIC

The City maintains and enforces the laws on city-owned property and right-of-way, including city parks, sidewalks, public streets and other municipal property.

PRIVATE

Owners of private property are responsible for maintaining landscaping, parking, etc. at their home, business or vacant property.

PROTECT YOUR PROPERTY

Consider the following tips to detour unauthorized use of your property.



Increase lighting



Secure your property



Remove graffiti



Enclose trash



Maintain landscaping

Find more details and resources at SpokaneValleyWA.gov/315.